

# BBB COMPLAINT FREE AWARD

THE BETTER BUSINESS BUREAU<sup>®</sup>  
OF CHICAGO AND NORTHERN ILLINOIS, INC. COMMENDS

## Broad Shoulders Management



**BBB**<sup>SM</sup>

Start With Trust

# 2011

A handwritten signature in black ink, appearing to read "Steve J. Bernas".

Steve J. Bernas

President/CEO

A handwritten signature in black ink, appearing to read "Eric A. Pinto".

Eric A. Pinto

Membership Director